

Practical Solutions • Workplace Success

Accommodation and Compliance Series

Accommodation and Compliance Series: Disability-Related Resources

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JAN'S Accommodation and Compliance Series

Introduction

The following resources include organizations and resources that might be useful for individuals with disabilities, service providers, employers, and others.

Enforcement Contacts

- Department of Education (DOE)
- Department of Justice (DOJ)
- Equal Employment Opportunity Commission (EEOC)
- EEOC's Office of Federal Operations
- Office of Federal Contract Compliance Programs (OFCCP)
- Office of Workers' Compensation Programs
- Occupational Safety and Health Administration (OSHA)
- Office of Fair Housing and Equal Opportunity Department of Housing and Urban Development (HUD)
- State Human Rights/Fair Employment Practice Agencies (FEPAs)
- Wage and Hour Offices (WHDs)

Federal Resources

- Federal Transit Authority
- Office of Personnel Management (OPM)
- O*NET OnLine
- Social Security Administration (SSA)
- The ABCs of Schedule A
- USA.gov

National Resources

211 System

- Access Board
- ADA National Network
- Centers for Independent Living
- Governors' Committees
- National AgrAbility Project
- Occupational Safety and Health Administration Consultation Program
- One Stop Career Centers
- Protection & Advocacy and Client Assist Programs

State Resources

- Assistive Technology Projects
- Assistive Technology Loan Programs
- Insurance Departments
- Unemployment Offices
- State Workers' Compensation Offices
- Telecommunications Equipment Distribution Programs
- Vocational Rehabilitation Agencies

Legal Resources

- Commission on Disability Rights
- Cancer Legal Resource Center
- Disability Rights Legal Center
- Employment Law Information Network
- Legal Information Institute
- Legal Services Corporation
- National Cancer Legal Services Network
- National Employment Lawyers Association (NELA)
- National Employment Law Institute (NELI)
- State & Local Bar Disability Entities Directory

Other

- Canadian Accommodation and Inclusion Management (AIM)
- Expert Witness Resources

Situations and Solutions:

The following situations and solutions are real-life examples of accommodations that were made by JAN customers. Because accommodations are made on a case-by-case basis, these examples may not be effective for every workplace but give you an idea about the types of accommodations that are possible.

An individual wanted information on Schedule A.

JAN referred the person to The ABCs of Schedule A information posted on JAN's A to Z: Resources.

A building contractor wanted information on the current building codes related to ADA accessibility.

JAN staff referred him to the Access Board.

An individual contacted JAN and wanted to know how to file a complaint against a business that is open to the public.

The caller believed that where he voted was accessible. JAN referred the individual to the U.S. Department of Justice.

A job seeker emailed JAN looking for resources on where to find employment. The JAN representative referred him to his state vocational rehabilitation agency and JAN's A to Z: Job Seeking.

An employee wanted information on how the employer determines her overtime. JAN referred her to her state wage and hour office.

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