Preface

The Job Accommodation Network (JAN) is funded by a grant from the Office of Disability Employment Policy, U.S. Department of Labor. JAN makes documents available with the understanding that the information be used solely for educational purposes. The information is not intended to be legal or medical advice. If legal or medical advice is needed, appropriate legal or medical services should be contacted.

JAN does not endorse or recommend any products or services mentioned in this publication. Although every effort is made to update resources, JAN encourages contacting product manufacturers/vendors and service providers directly to ensure that they meet the intended purposes. This guarantees that the most up-to-date information is obtained.

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JAN’S Accommodation and Compliance Series

Introduction

JAN’s Accommodation and Compliance Series is designed to help employers determine effective accommodations and comply with Title I of the Americans with Disabilities Act (ADA). Each publication in the series addresses a specific medical condition and provides information about the condition, ADA information, accommodation ideas, and resources for additional information.

The Accommodation and Compliance Series is a starting point in the accommodation process and may not address every situation. Accommodations should be made on a case by case basis, considering each employee’s individual limitations and accommodation needs. Employers are encouraged to contact JAN to discuss specific situations in more detail.

For information on assistive technology and other accommodation ideas, visit JAN’s Searchable Online Accommodation Resource (SOAR) at https://AskJAN.org/soar.

Information about Spina Bifida

Spina bifida is the most frequently occurring permanent birth defect. It affects approximately one out of every 1,000 newborns in the United States. It results from the failure of the spine to close properly during the first month of pregnancy. In severe cases, the spinal cord protrudes through the back and may be covered by skin or a thin membrane.

Spina Bifida and the Americans with Disabilities Act

The ADA does not contain a definitive list of medical conditions that constitute disabilities. Instead, the ADA defines a person with a disability as someone who (1) has a physical or mental impairment that substantially limits one or more "major life activities," (2) has a record of such an impairment, or (3) is regarded as having such an impairment. For more information about how to determine whether a person has a disability under the ADA, see How to Determine Whether a Person Has a Disability under the Americans with Disabilities Act Amendments Act (ADAAA).

Accommodating Employees with Spina Bifida

People with spina bifida may develop some of the limitations discussed below, but seldom develop all of them. Also, the degree of limitation will vary among individuals. Be aware that not all people who are aging will need accommodations to perform their jobs...
and many others may only need a few accommodations. The following is only a sample of the possibilities available. Numerous other accommodation solutions may exist.

Questions to Consider:

1. What limitations is the employee experiencing?
2. How do these limitations affect the employee and the employee’s job performance?
3. What specific job tasks are problematic as a result of these limitations?
4. What accommodations are available to reduce or eliminate these problems? Are all possible resources being used to determine possible accommodations?
5. Once accommodations are in place, would it be useful to meet with the employee to evaluate the effectiveness of the accommodations and to determine whether additional accommodations are needed?
6. Do supervisory personnel and employees need training?

Accommodation Ideas:

Limitations

Balancing

- Aerial Lifts
- Alerting Devices
- All-Terrain Scooters
- All-Terrain Wheelchairs
- Anti-fatigue Matting
- Bath Chairs
- Canes
- Crutches
- Ergonomic and Pneumatic Tools
- Evacuation Devices
- Fall Protection
- Grab Bars
- Grab Bars - Toilet Hinged Arm Support
- Leg Extenders for Walkers
• Padded Edging
• Personal Safety and Fall Alert Devices
• Personal Transportation and Mobility Products
• Protective Eyewear
• Rollators and Rolling Walkers
• Rolling Safety Ladders
• Scooters
• Stair Assists
• Stair Lifts
• Swing Away Grab Bars
• Toileting Aids
• Walkers
• Walkers for Tall Individuals
• Walkers with Seats

Bending
• Accessible Baby Changing Stations
• Adjustable Drafting Tables
• Adjustable Exam Tables
• Adjustable Massage Tables
• Animal Lift Tables
• Automatic Snow Chains
• Battery Powered Lift Tables
• Compact Material Handling
• Convex Mirrors
• Ergonomic and Pneumatic Tools
• Examination and Procedures Chair
• Long-Handled Mirrors
• Low Task Chair
• Manhole Cover Lifts
• Pickups, Semis, and Heavy Equipment
• Stools for Cutting Hair
- Telescoping Cameras
- Walk-up Changing Tables

**Decreased Stamina/Fatigue**
- Accessories for Scooters
- Aide/Assistant/Attendant
- All-Terrain Scooters
- Anti-fatigue Matting
- Elevating Wheelchairs
- Ergonomic and Pneumatic Tools
- Ergonomic Assessments
- Ergonomic Equipment
- Examination and Procedures Chair
- Flexible Schedule
- Head Support for Wheelchairs
- Job Restructuring
- Low Task Chair
- Mechanic's Seats and Creepers
- Multi-Purpose Carts
- Periodic Rest Breaks
- Scooters
- Stand-lean Stools
- Stools for Cutting Hair
- Telework, Work from Home, Working Remotely
- Walkers
- Wearable Anti-fatigue Matting
- Wheelchair Accessible Scales
- Wheelchair Mounts
- Wheelchairs
- Worksite Redesign / Modified Workspace

**Lifting**
- Agriculture/Farm
  - Animal Lift Tables
  - Carts
  - Compact Mobile Cranes

- Industrial
  - Aerial Lifts
  - Ball Transfer Tables
  - Battery Powered Lift Tables
  - Drum Handling
  - Engine Lifts and Lift Plates
  - Lift Gates
  - Lift Tables
  - Rolling Safety Ladders
  - Stairclimbing Handtrucks
  - Truck Mounted Cranes
  - Vacuum Lifts
  - Vehicle Lifts and Manipulators
  - Winches and Chain Hoists
  - Work Platforms

- Office or Retail Goods
  - Carts
  - Compact Material Handling
  - Ergonomic Equipment
  - Height Adjustable Table Legs
  - Low Task Chair
  - Stairclimbing Handtrucks

- Other
  - Drywall and Wallboard Lifts
  - Ergonomic Equipment
  - Independent Living Aids
  - Job Restructuring
• Lifters and Carriers for Mobility Aids
• Lifting Aids
• Manhole Cover Lifts
• Periodic Rest Breaks
• Power Lift IV Stands
• Proper Lifting Techniques

• People
• Accessible Baby Changing Stations
• Adjustable Exam Tables
• Adult Changing Tables
• Bath Chairs
• Evacuation Devices
• Large-Rated Wheelchair Lifts
• Patient Lifts (General)

Standing
• Accessories for Scooters
• Adjustable Drafting Tables
• Adjustable Workstations for Industrial Settings
• Adjustable Workstations for Office Settings
• All-Terrain Scooters
• Anti-fatigue Matting
• Assist Lift Cushions
• Elevating Lift and Office Chairs
• Ergonomic and Pneumatic Tools
• Examination and Procedures Chair
• Flexible Schedule
• Grab Bars
• Handheld Computers (General)
• Head Support for Wheelchairs
• Low Task Chair
• Periodic Rest Breaks
• Proper Sitting / Standing Techniques
• Scooters
• Stair Assists
• Stand Aids
• Stand-lean Stools
• Stand-up Wheelchairs
• Stools for Cutting Hair
• Van Conversion
• Wearable Anti-fatigue Matting
• Wheelchair Accessible Scales
• Wheelchair Carts/Trailers
• Wheelchair Mounts
• Wheelchairs

Toileting/Grooming Issue
• Accessible Toilets and Toilet Seats
• Aide/Assistant/Attendant
• Flexible Schedule
• Grab Bars - Toilet Hinged Arm Support
• Grooming and Dressing Aids
• Independent Living Aids
• Modified Break Schedule
• Swing Away Grab Bars
• Telework, Work from Home, Working Remotely
• Toileting Aids
• Transfer Aids
• Transfer Sheets
• Worksite Redesign / Modified Workspace

Walking
• Accessories for Scooters
• Aide/Assistant/Attendant
• All-Terrain Scooters
• All-Terrain Wheelchairs
• Anti-fatigue Matting
• Boat Access
• Ergonomic and Pneumatic Tools
• Examination and Procedures Chair
• Foldable / Transport Wheelchairs
• Head Support for Wheelchairs
• Large-Rated Scooters
• Large-Rated Wheelchairs
• Low Task Chair
• Personal Transportation and Mobility Products
• Reclining Wheelchairs
• Rollators and Rolling Walkers
• Scooters
• Scooters for Small Stature
• Stair Assists
• Stools for Cutting Hair
• Telework, Work from Home, Working Remotely
• Van Conversion
• Walkers
• Walkers for Tall Individuals
• Walkers with Seats
• Wearable Anti-fatigue Matting
• Wheelchair Accessible Scales
• Wheelchair Carts/Trailers
• Wheelchair Mounts
• Wheelchairs
• Wheelchairs for Small Stature
• Worksite Redesign / Modified Workspace
Work-Related Functions

Policies

- Additional Training Time / Training Refreshers
- Aide/Assistant/Attendant
- Environmental Sound Machines / Tinnitus Maskers / White Noise Machines
- Flexible Schedule
- Marginal Functions
- Modified Break Schedule
- Periodic Rest Breaks
- Physical/Social Distancing Signage
- Policy Modification
- Reassignment
- Service Animal
- Sleep Alerting Devices
- Strobe Lights
- Supervisory Methods
- Support Animal
- Telework, Work from Home, Working Remotely
- Touchless Faucets

Work Site Access

- Accessible Toilets and Toilet Seats
- Accessories for Scooters
- Adjustable Workstations for Industrial Settings
- Adjustable Workstations for Office Settings
- All-Terrain Scooters
- Anti-fatigue Matting
- Automatic Door Openers
- Boat Access
- Braille and/or ADA Signage
- Door Knob Grips and Handles
• Examination and Procedures Chair
• Flexible Schedule
• Head Support for Wheelchairs
• High Visibility Floor Tape and Paint
• Low Task Chair
• Portable Ramps
• Ramps
• Scooters
• Service Animal
• Smart Locks/Keyless Entry Locks
• Stair Assists
• Stair Tread/Textured Tape
• Support Animal
• Telework, Work from Home, Working Remotely
• Van Conversion
• Walkers
• Wearable Anti-fatigue Matting
• Wheelchair Accessible Scales
• Wheelchair Carts/Trailers
• Wheelchair Lifts
• Wheelchair Mounts
• Wheelchairs
• Worksite Redesign / Modified Workspace
Situations and Solutions:

The following situations and solutions are real-life examples of accommodations that were made by JAN customers. Because accommodations are made on a case-by-case basis, these examples may not be effective for every workplace but give you an idea about the types of accommodations that are possible.

**An applicant lets his prospective employer know that he uses public transportation to get around as he cannot drive.**
The individual discloses that he has spina bifida. The employer agrees to allow the individual to have flexibility in his schedule if he is hired so that the individual can work around the public transportation schedule.

**An applicant for a cashier position has spina bifida and uses a wheelchair for mobility.**
The employer agrees to make adjustments to one of the cashier stations to be wheelchair accessible should the individual be hired for the position.

**An employee with spina bifida has been having problems when needing to perform extensive keyboarding tasks at work.**
The employer allowed the individual to use speech recognition software to minimize the amount of keyboarding needed to perform these job functions.

**An employee with spina bifida had difficulty accessing the employer’s parking lot.**
Because the employee’s office was on the tenth floor, the employer agreed to provide a reserved parking space that was as close to the building as possible.

**An applicant who uses a walker states that she would have trouble using stairs due to limitations from spina bifida.**
The individual’s workstation would normally be located on the third floor. The employer agrees to place the individual’s workstation on the first floor if she is hired as an accommodation.

**Products**

There are numerous products that can be used to accommodate people with limitations. JAN's Searchable Online Accommodation Resource at [https://AskJAN.org/soar](https://AskJAN.org/soar) is designed to let users explore various accommodation options. Many product vendor lists are accessible through this system; however, JAN provides these lists and many more that are not available on the Web site upon request. Contact JAN directly if you have specific accommodation situations, are looking for products, need vendor information, or are seeking a referral.
Resources

Job Accommodation Network
West Virginia University
PO Box 6080
Morgantown, WV 26506-6080
Toll Free: (800) 526-7234
TTY: (304) 293-7186
Fax: (304) 293-5407
jan@askjan.org
https://askjan.org

The Job Accommodation Network (JAN) is a free consulting service that provides information about job accommodations, the Americans with Disabilities Act (ADA), and the employability of people with disabilities.

Office of Disability Employment Policy
200 Constitution Avenue,
NW, Room S-1303
Washington, DC 20210
Toll Free: (866) 633-7365
odep@dol.gov
https://www.dol.gov/agencies/odep

The Office of Disability Employment Policy (ODEP) is an agency within the U.S. Department of Labor. ODEP provides national leadership to increase employment opportunities for adults and youth with disabilities while striving to eliminate barriers to employment.

American Occupational Therapy Association
6116 Executive Boulevard, Suite 200
North Bethesda, MD 20852-4929
Direct: (301) 652-6611
members@aota.org
https://www.aota.org/
The American Occupational Therapy Association (AOTA) is the national professional association established in 1917 to represent the interests and concerns of occupational therapy practitioners and students of occupational therapy and to improve the quality of occupational therapy services.

American Physical Therapy Association

MoveForwardPT.com is the official consumer information website of the American Physical Therapy Association.

American Pregnancy Association
425 Greenway Drive
Suite 440
Irving, TX 75038
Toll Free: (800) 672-2296
info@americanpregnancy.org
http://americanpregnancy.org/

The American Pregnancy Association is a national health organization committed to promoting reproductive and pregnancy wellness through education, support, advocacy, and community awareness.

Center for Parent Information and Resources
35 Halsey St.
Fourth Floor
Newark, NJ 07102
mallzo@spannj.org
http://www.parentcenterhub.org/

The Center for Parent Information and Resources (CPIR) serves as a central resource of information and products to the community of Parent Training Information (PTI) Centers and the Community Parent Resource Centers (CPRCs), so that they can focus their efforts on serving families of children with disabilities.
The Centers for Disease Control and Prevention are dedicated to protecting the health and safety of people - at home and abroad, providing credible information to enhance health decisions, and promoting health through strong partnerships.

The Reeve Foundation is dedicated to curing spinal cord injury by funding innovative research, and improving the quality of life for people living with paralysis through grants, information and advocacy.

The mission of the NICHD is to ensure that every person is born healthy and wanted, that women suffer no harmful effects from reproductive processes, and that all children have the chance to achieve their full potential for healthy and productive lives, free from
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Fetal Health Foundation supports families receiving a fetal syndrome diagnosis, funds life-saving research, increases fetal syndrome awareness, and shares leading medical information on fetal syndromes.

Genetic and Rare Diseases Information Center (GARD)
The Genetic and Rare Diseases (GARD) Information Center is a program of the National Center for Advancing Translational Sciences (NCATS) and funded by two parts of the National Institutes of Health (NIH): NCATS and the National Human Genome Research Institute (NHGRI). GARD provides the public with access to current, reliable, and easy to understand information about rare or genetic diseases in English or Spanish.

**International Federation for Spina Bifida and Hydrocephalus**

Cellebroersstraat 16/Rue des Alexiens 16
B-1000 Brussels
info@ifglobal.org
http://www.ifglobal.org/en/

The mission of the International Federation for Spina Bifida and Hydrocephalus is to reduce the incidence of spina bifida and hydrocephalus by primary prevention and to improve the quality of life of people with SBH and their families through human rights education, political advocacy, research and community building.

**March of Dimes Foundation**

1275 Mamaroneck Avenue
White Plains, NY 10605
http://www.marchofdimes.org/

The mission of the March of Dimes is to improve the health of babies by preventing birth defects, premature birth and infant mortality.

**Mayo Clinic**

13400 E. Shea Blvd.
Scottsdale, AZ 85259
Direct: (480) 301-8000
http://www.mayoclinic.org/

The Mayo Clinic's mission to inspire hope and contribute to health and well-being by providing the best care to every patient through integrated clinical practice, education and research.
MedlinePlus
8600 Rockville Pike
Bethesda, MD 20894
custserv@nlm.nih.gov
https://medlineplus.gov

MedlinePlus is the National Institutes of Health's Web site for patients and their families and friends. Produced by the National Library of Medicine, the world's largest medical library, it brings you information about diseases, conditions, and wellness issues in language you can understand. MedlinePlus offers reliable, up-to-date health information, anytime, anywhere, for free.

National Center for Biotechnology Information
8600 Rockville Pike
Bethesda, MD 20894
pubmedcentral@ncbi.nlm.nih.gov

The National Center for Biotechnology Information advances science and health by providing access to biomedical and genomic information.

National Institute of Neurological Disorders and Stroke
P.O. Box 5801
Bethesda, MD 20824
Toll Free: (800) 352-9424
Direct: (301) 496-5751
http://www.ninds.nih.gov

The NINDS, an agency of the U.S. Federal Government and a component of the National Institutes of Health and the U.S. Public Health Service, is a lead agency for the congressionally designated Decade of the Brain, and the leading supporter of biomedical research on disorders of the brain and nervous system.
National Organization for Rare Disorders
55 Kenosia Avenue
Danbury, CT 06813-1968
Toll Free: (800) 999-6673
Direct: (203) 744-0100
Fax: (203) 263-9938
http://www.rarediseases.org

NORD is a unique federation of voluntary health organizations dedicated to helping people with rare "orphan" diseases and assisting the organizations that serve them. NORD is committed to the identification, treatment, and cure of rare disorders through programs of education, advocacy, research, and service.

Spina Bifida Association
1600 Wilson Blvd
Suite 800
Arlington, VA 22209
Toll Free: (800) 621-3141
Direct: (202) 944-3285
Fax: (202) 944-3295
sbaa@sbaa.org
http://www.spinabifidaassociation.org

The Spina Bifida Association (SBA) serves adults and children who live with the challenges of Spina Bifida. Since 1973, SBA has been the only national voluntary health agency solely dedicated to enhancing the lives of those with Spina Bifida and those whose lives are touched by this challenging birth defect. Its tools are education, advocacy, research, and service.
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