JAN
Job Accommodation Network
Ask JAN!
Practical Solutions • Workplace Success

What is the Job Accommodation Network?

The Job Accommodation Network (JAN) is the leading source of free, expert, and confidential guidance on workplace accommodations and disability employment issues. Working toward practical solutions that benefit both employer and employee, JAN helps people with disabilities enhance their employability and shows employers how to capitalize on the value and talent that people with disabilities add to the workplace.

What services does JAN provide?

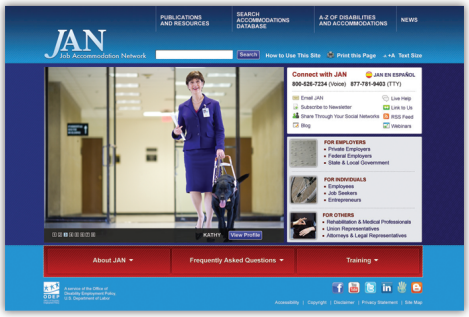
JAN's trusted consultants offer one-on-one guidance on workplace accommodations, the Americans with Disabilities Act (ADA) and related legislation, and self-employment and entrepreneurship options for people with disabilities. Assistance is available both over the phone and online.

Who can benefit from JAN's services?

From Fortune 500 companies to entrepreneurs, JAN has served customers across the United States and around the world for more than 25 years. Those who can benefit from JAN's services include private employers of all sizes, government agencies, employee representatives, and service providers, as well as people with disabilities and their families.

Why is JAN a trusted, expert resource?

JAN represents the most comprehensive job accommodation resource available. Its consultants are thought leaders and innovators on disability employment issues and all have earned at least one master's degree in their specialized fields, ranging from rehabilitation counseling to education and engineering.



How can I contact JAN?

JAN offers several ways to obtain confidential, personalized assistance—anytime, anywhere. Get your questions answered…

- **By Phone:** From 9 a.m. to 6 p.m. ET, customers can call JAN toll-free to speak with a workplace accommodation expert. (800) 526-7234 (Voice) or (877) 781-9403 (TTY).
- **Via the Web:** AskJAN.org offers more than 300 disability-specific publications, as well as the Searchable Online Accommodation Resource (SOAR), which enables users to explore accommodation options for different disabilities and workplace settings.
- **On Demand:** JAN's online service provides customers with individualized e-mail and chat responses to questions about accommodations and the ADA.
- **Through Social Networks:** JAN connects with users through a variety of social media platforms, from Facebook and LinkedIn, to Twitter, blogs, and Second Life.
- **Through In-Person Trainings:** JAN delivers training workshops at events sponsored by corporations; organizations; and federal, state, and local governments.

ODEP
Office of Disability Employment Policy

A free confidential service of the Office of Disability Employment Policy, U.S. Department of Labor

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